



A7 / 366 Edgar St., Condell Park, NSW 2200  
Phone: 02-9771 9298 Fax: 02-9771 6098

---

## GENERAL WARRANTY GUIDELINE

Warranty commences on the date of purchase from the dealer / store of Shu Trading Pty Ltd, as marked on invoice. This warranty applies only against defects discovered within the Warranty period, warranty claims need to be made within the warranty period.

To claim under this warranty, the customer must notify Shu Trading Pty Ltd within 5 days after the date of discovery of any defects. Parts repaired or replaced under the warranty terms will be covered for the remainder of the original warranty only. Warranties do not cover ordinary wear and tear; user negligence, misuse or abuse, accident, fire, or malicious damage by a third person; alterations or modifications by a non-authorized service technician. You are consenting to be bound by the following Warranty Terms & Conditions proof of fully paid purchase invoice is required in all cases. Conditions subject to change. For further details refer to the product details or contact us at [sales@shutrade.com.au](mailto:sales@shutrade.com.au)

---

### **BENCHES, RACKS & STRENGTH EQUIPMENT**

For spin bikes and Air bikes, Shu Trading provides a full minimum 12 months Warranty and 12 month limited manufacturer warranty against faults for all other parts.

**Does not cover labor.**

The 12-month warranty has additional terms and conditions listed as follows:

#### **Dead on Arrival (DoA)**

'DoA' applies to products which have a major fault within 14 days of customer purchase. These products may be repaired or replaced at the discretion of Shu Trading or Shu Trading authorized dealers.

#### **Parts Replacement Policy**

All parts replaced within the warranty period are covered for a minimum of 3 months.

All parts replaced outside the warranty period are also covered for a minimum of 3 months.

#### **Personal Injuries/Damage**

We also do not cover any personal injuries or damage due to accidents, misuse, neglect, normal

### **BENCHES, RACKS & STRENGTH EQUIPMENT**

12 months warranty on frame, 30 days upholstery and 3 months on attachments (return to base)

### **BARBELLS AND HANDLES**

12 months warranty (return to base). Wear and tear is not covered under warranties.

### **DUMBBELLS**

12 months warranty (return to base). Wear and tear is not covered under warranties, including Commercial Rubber Dumbbells, Hex dumbbells, Neoprene and Vinyl dumbbells

## **WEIGHTS**

12 months warranty (return to base). Wear and tear on rubber coating is not covered under warranty

## **CABLE ATTACHMENTS**

12 months warranty (return to base). Wear and tear is not covered under warranties.

## **KETTLEBELLS**

12 months warranty. Scratches, wear and tear is not covered under warranty.

## **MEDICINE BALLS**

12 months warranty (return to base). Wear and tear due to slam or hard/rough surface is not covered under warranty.

## **SLAM BALLS & WALL BALLS**

Slam Balls & Wall Balls have been designed for slamming use on suitable surface such as gym tiles, EVA jigsaw mats, stall mats or turf.

They are not made to be used on rigid and abrasive surfaces as this will cause the outer cover to degrade and significantly shorten the life of the product.

**6 month** warranty for the structural integrity of the ball against a manufacturing fault.

Not cover the valve or surrounding ring as this area is susceptible to cracking when repeatedly slammed upon. The manufacturing warranty will be voided due to the following:

- Normal wear and tear
- Use on abrasive or uneven surfaces
- Slamming directly on the valve side
  - Any use outside of what the slam ball has originally been created for.

## **TRAMPOLINE**

6 months on frame, 30 days on upholstery, fabric and stitching warranty (return to base).

## **CROSS-FIT EXERCISE EQUIPMENT**

12 months warranty (return to base). 30 days warranty on upholstery, fabric and stitching.

## **POWER BANDS**

12 months warranty (return to base). General wear and tear is not covered under warranty.

## **YOGA & AEROBICS**

12 months warranty (return to base). 30 days warranty on upholstery, fabric and stitching.

## **FLOORING & MAT**

12 months warranty (return to base). Wear and tear is not covered under warranties.

## **WEIGHT VEST, GLOVES & ANKLE WEIGHTS**

12 months warranty (return to base). 30 days warranty on fabric and stitching. Wear and tear is not covered under warranties

## **POWER BAGS (WEIGHTED BAGS)**

12 months warranty (return to base). 30 days warranty on fabric and stitching. Wear and tear is not covered under warranties

## **OTHER ACCESSORIES**

12 months warranty (return to base). 30 days warranty on upholstery, fabric and stitching.